



d-PIT

The d-PIT Guide to ...

Upgrading BlackBerry Storm Operating System

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Upgrading BlackBerry Storm Operating System

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Introduction

This guide has been produced in order to assist you in the updating of your BlackBerry Storm firmware/operating system.

The process should apply to all BlackBerry handheld devices.

Pre-Requisites

In order to successfully complete this process you must have the following software installed:

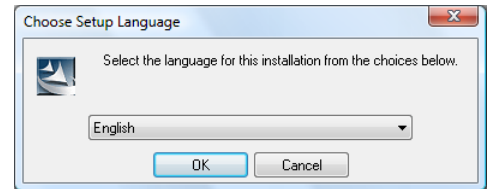
- BlackBerry Desktop Manager v4.7 or above

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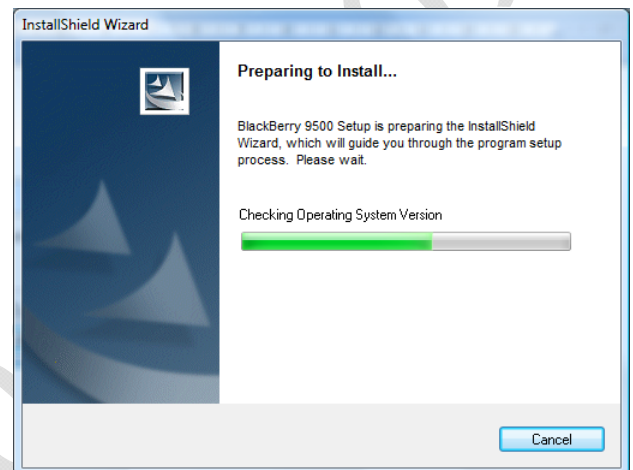
Download & Install Latest Operating System

Download and install the appropriate version of the BlackBerry firmware for your handheld device. This is available from your carrier's website.

1. Once the download has completed, launch the application.



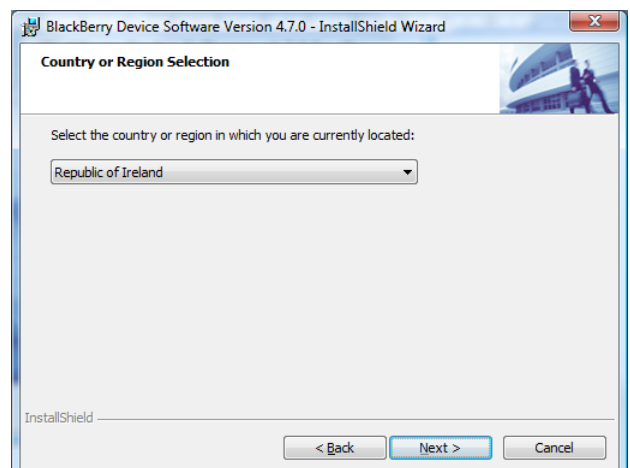
2. The installation process will begin.



3. Click **Next** to proceed.

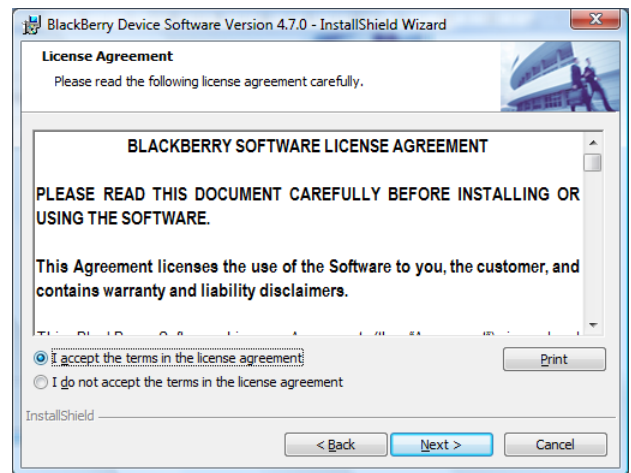


4. Select your **Country or Region**.



5. Click **Next** to proceed.

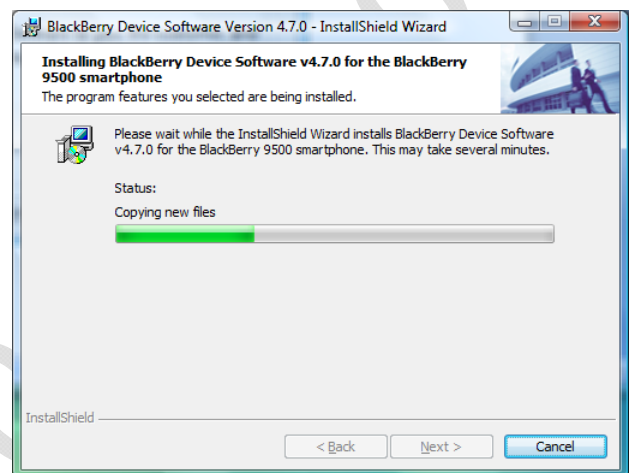
6. On the **License Agreement** screen, review the BlackBerry Software License Agreement.



7. Select "I accept the terms in the license agreement"

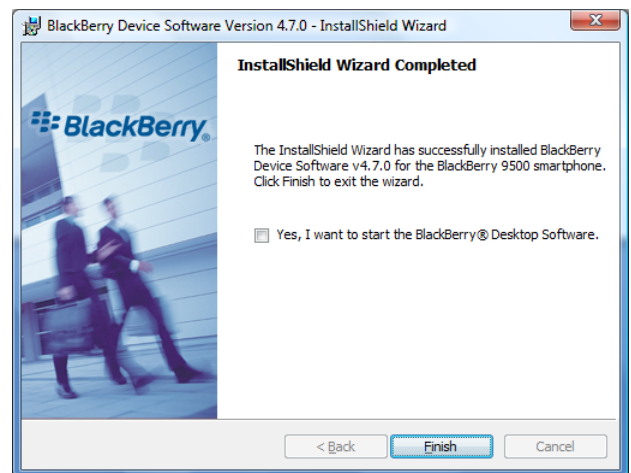
8. Click **Next** to proceed.

9. The installation will proceed.



Note that this may take some time to complete.

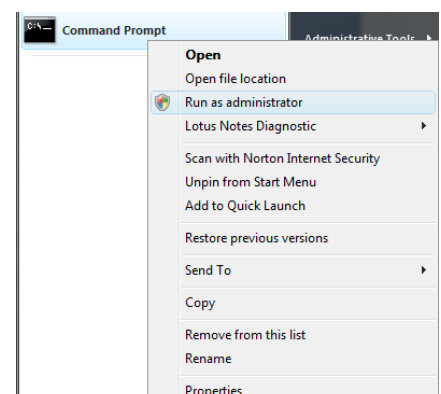
10. Once the installation has completed, click on **Finish** to exit the installation wizard.



Do not start the BlackBerry Desktop Software at this point.

11. Open a Windows command prompt.

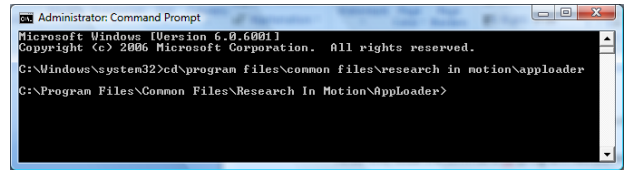
If you are running Windows Vista, you may need to run this as an administrator.



12. Change directories to the C:\Program Files\Common Files\Research In Motion\AppLoader folder.

To do this, issue the command:

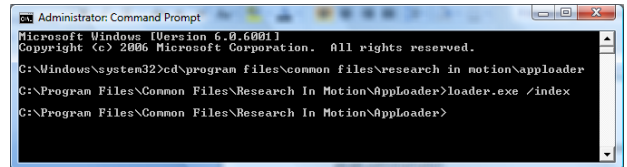
```
cd\program files\common files\research  
in motion\apploader
```



```
Administrator: Command Prompt  
Microsoft Windows [Version 6.0.6001]  
Copyright (c) 2006 Microsoft Corporation. All rights reserved.  
C:\Windows\system32>cd\program files\common files\research in motion\apploader  
C:\Program Files\Common Files\Research In Motion\AppLoader>
```

13. Re-generate the application loader index by issuing the command:

```
loader.exe /index
```



```
Administrator: Command Prompt  
Microsoft Windows [Version 6.0.6001]  
Copyright (c) 2006 Microsoft Corporation. All rights reserved.  
C:\Windows\system32>cd\program files\common files\research in motion\apploader  
C:\Program Files\Common Files\Research In Motion\AppLoader>loader.exe /index  
C:\Program Files\Common Files\Research In Motion\AppLoader>
```

14. Exit the command prompt.

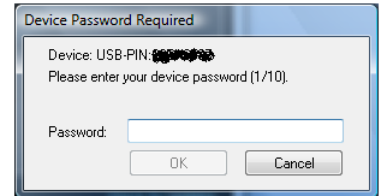
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Installing the Handheld Operating System

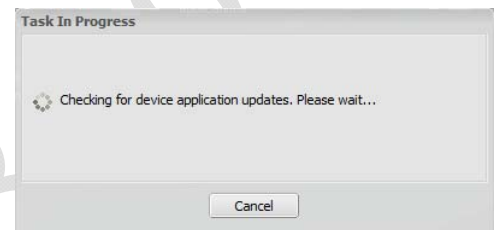
Once you have completed the installation of the BlackBerry distribution files, follow this process in order to update your BlackBerry Device.

1. Launch the BlackBerry Desktop Manager software.

2. When prompted, enter your device password.



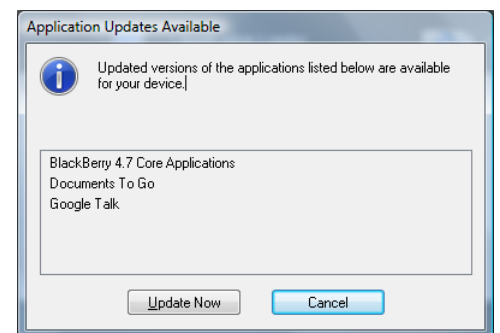
3. BlackBerry Desktop Manager will check for device updates automatically.



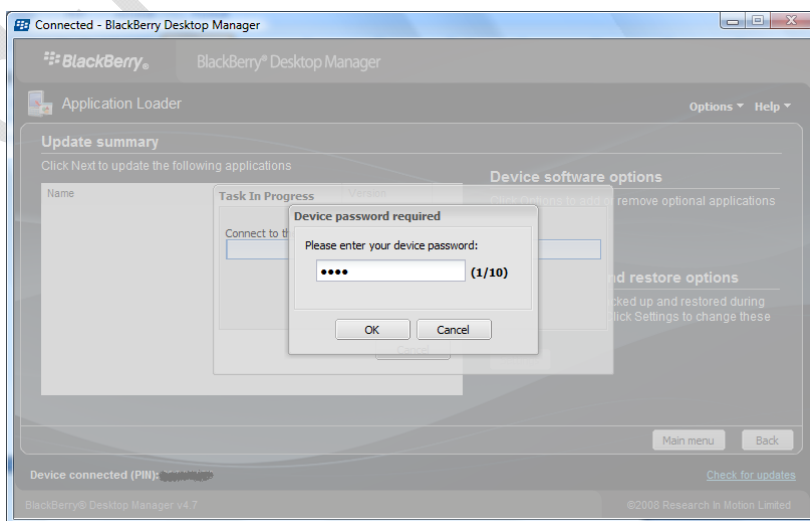
4. The **Application Updates Available** screen should appear.

If it does not, launch the Application Loader from within the BlackBerry Desktop Manager.

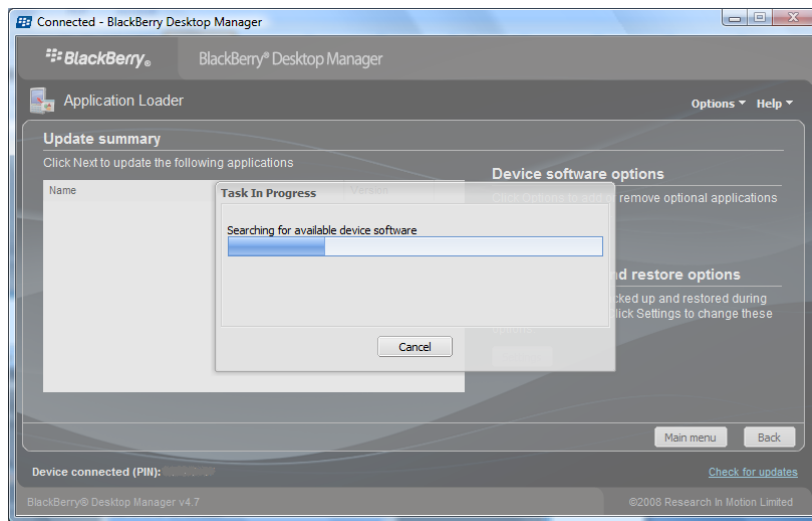
5. Click on **Update Now** to proceed.



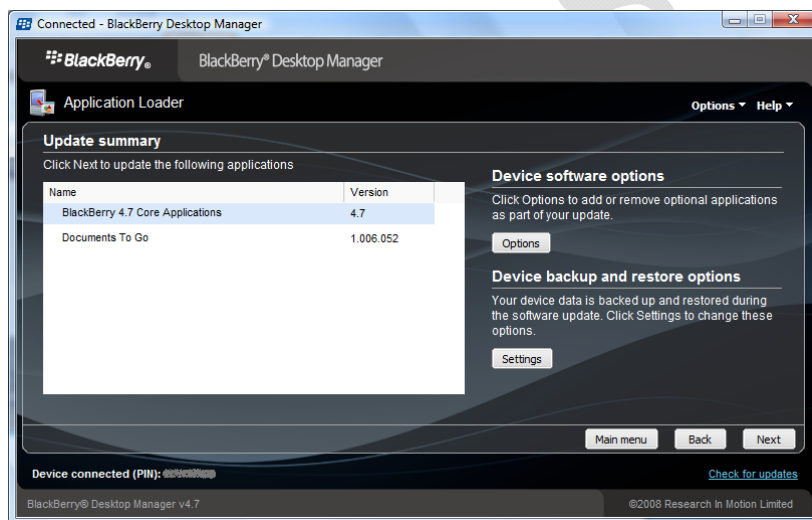
6. When prompted to enter your BlackBerry device password, do so.



7. The Application Loader will check for new device software.

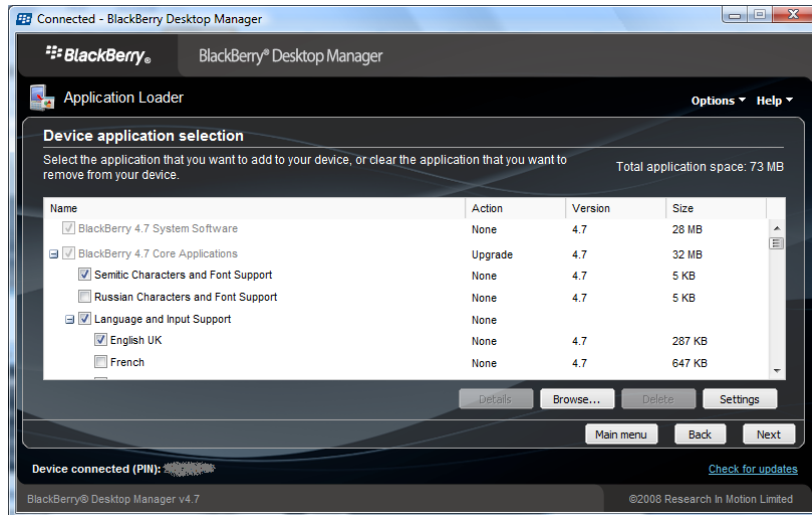


8. If newer software for your device is found, the Application Loader will display a screen similar to below:

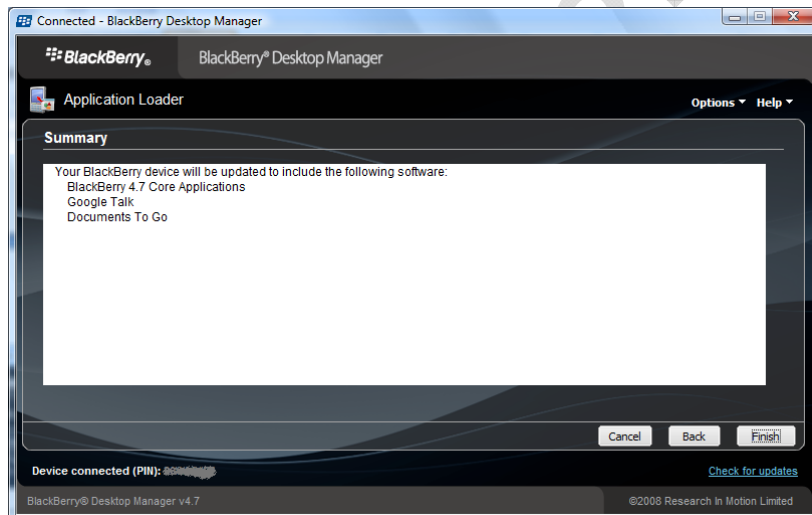


9. Click on **Device Software Options – Options** button.

10. Select the appropriate components to install to your device.



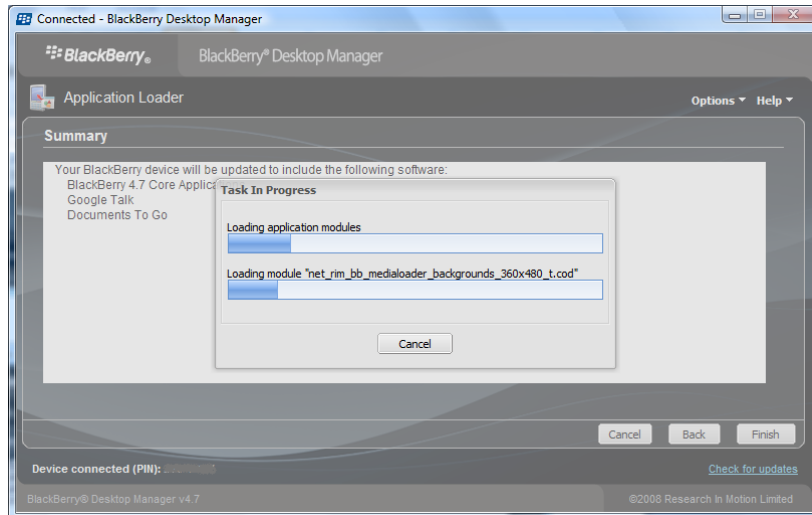
11. A summary screen will appear, outlining the installations that will take place on your device.



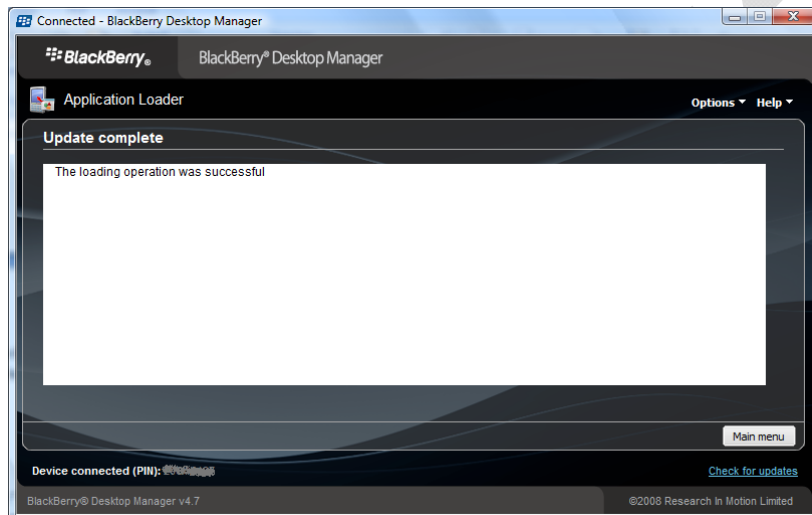
12. Click on **Finish** to proceed with the updating of your device.

Please ensure that you have taken a full backup of your device prior to carrying out this update.

13. The Application Loader will proceed to update your device.



14. Once the process completes, the following screen should appear.



15. Click on **Main Menu**, to proceed.